



FCJFS implements Budget Reduction Plan following another round of deep cuts in State Funding

Governor Strickland's December 18th, 2008 budget reduction order is the 3rd reduction in state revenue to county JFS departments in SFY 2009. Since the beginning of the state fiscal year on July 1, 2008, FCJFS has experienced an overall **reduction of 18 % in anticipated state revenue**.

Unfortunately, with the downturn in the economy, Fairfield County Job & Family Services continues to experience a **dramatic** increase in the demand for agency services. In the last monthly report I detailed the specific program and service increases we have experienced recently.

As a result of reductions in state revenue, FCJFS has significantly reduced the agency workforce through attrition, voluntary furloughs, and voluntary work hour reductions, and we have implemented a variety of other cost saving measures.

Below is the Budget Reduction Plan approved by the Fairfield County Board of Commissioners and FCJFS Senior Leadership on January 20, 2009.

Budget Reduction Plan – 2009

Statement of Need

- Immediate \$150,000.00 reduction in FCJFS expenditures prior to June 30, 2009.
- Likelihood of additional reductions in state revenue prior to December 30, 2009
- Uncertainty about state revenue funding levels for JFS program areas in Ohio's SFY 2010-11 budget legislation.

Approved Expenditure Reduction Initiatives

Continuation Expenditure Reduction Initiatives

The following expenditure reduction initiatives **previously** adopted by FCJFS have been approved for continuation in 2009.

- Continue to suspend search to replace the vacated SLT – Finance Director position.
- Continue to reduce agency workforce through attrition when possible. On a case-by-case basis, FCJFS Director will evaluate the need for position replacement, based upon written proposals submitted by department directors.
- Replacement efforts have been suspended for the following vacated positions:
 1. Fraud Investigator- 1 FTE
 2. Caseworker-in-training/ Community Services Department – 2 FTE
 3. Caseworker-in-training/Child Protective Services Department- 2 FTE
 4. Visitation Monitor -.5 FTE
- Elimination of 1 FTE -CSEA Supervising Attorney position.
- Continue travel and training restrictions
- Continue overtime restrictions
- Delay capital expenditures and discretionary purchases.

January 2009

Calendar Events

March 3rd, 2009
State of the County
Liberty Center
11:30 a.m.

March 9th, 2009
Employee Recognition
Liberty Center
4:00 p.m.

March 19th, 2009
WIA Board Meeting
Pickaway County
3:00 p.m.





JFS Vision Statement

JFS, through state and local partnerships, will be Ohio's premier family support and workforce development system, contributing to skilled, safe, healthy Fairfield Countians, successful businesses and a strong community.

JFS Mission Statement

Through a spirit of community cooperation, the mission of Fairfield County Job and Family Services is to provide services that encourage productivity, develop competencies, ensure accountability, and promote self-reliance, family stability, and child safety.

JFS Strategic Goal

Areas:

1. FCJFS will responsibly obtain, maximize, and allocate financial resources according to agency priorities.
2. FCJFS will value and respect employees as our greatest asset.
3. FCJFS will provide exceptional public service to the community.
4. FCJFS will demonstrate, inspire, and empower leadership.
5. FCJFS will continue to improve and measure performance in all areas, utilizing technology and available resources.
6. FCJFS will initiate, promote, and enhance community and inter-governmental relationships to further our mission.

Additional Expenditure Reduction Initiatives

FCJFS-Senior Leadership team and the Fairfield County Board of Commissioners have unanimously approved the following expenditure reduction initiatives effective January 20, 2009.

Voluntary Cost Savings Program (VCSP) for 2009

- **Anticipated savings prior to June 30, 2009: \$63,526.00**
 - The VCSP was approved by resolution of the Board of Commissioners on Tuesday, January 20, 2009. The Voluntary Cost Saving Program (VCSP) permits staff the opportunity to voluntarily reduce work hours and to request work furloughs.
 - Based upon VCSP requests recommended for approval as of January 20, 2009, anticipated cost savings for 2009 is projected to be **\$139,759.12**. Of that amount, **\$ 63,526.00** will be saved prior to June 30, 2009.
 - The remaining VCSP savings projected for 2009 (in the amount of **\$76,233.00**) will partially offset anticipated revenue reductions in the SFY 2010-11 budget that is effective July 1, 2009.

NOTE: To achieve additional savings, FCJFS employees will be permitted to request participation in VCSP throughout the remainder of 2009.

Delay in 2009 Wage Increase

- **Anticipated savings prior to June 30, 2009: \$60,000.00**
- **Possible savings prior to June 30, 2009: \$120,000.00**
 - 2009 wage increases will be delayed.
 - It is a tribute to the dedication and commitment of the FCJFS team that more than 70% of FCJFS employees surveyed were not opposed to this cost savings option.

Termination of Kinship Closet lease

- **Anticipated savings prior to June 30, 2009: \$1,800.00**
- **Anticipated savings in 2009: \$5,000.00**

NOTE: The Kinship Closet is a valuable resource for many of our customers and kinship families. Every effort will be made to network with pantries and thrift shops throughout the county. In the event that these alternative resources fail to meet the needs of our customers and Kinship families, consideration will be given to re-establishing this service under the FCJFS umbrella as resources permit.

Elimination of Front Lobby full-time temporary position

- **Anticipated savings prior to June 30, 2009: \$15,000.00**
- **Anticipated savings in 2009: \$28,000.00**

NOTE: A rotation of staff and leadership officials agency wide will provide coverage support to accommodate this workforce reduction.



January 2009

Other cost savings ideas....

There were a number of viable cost savings ideas identified by staff and leadership at the Budget All-Staff meetings and in the Cost Savings surveys responses and comments. These ideas will continue to be explored by agency leadership officials and by a FCJFS Cost-Savings Committee throughout 2009.

SFY 2009 –FCJFS Budget Reduction Plan Summary Impact Statement

Fairfield County Job & Family Services continues to experience a **dramatic increase** in the demand for agency services. As a result of reductions in state revenue, FCJFS has significantly reduced the agency workforce through attrition, voluntary furloughs, and voluntary work hour reductions.

The exceptional customer service and operational efficiencies you count on from FCJFS may be impacted in the coming months, as a result of these factors.

The following customer service and operational standards are most likely to be impacted:

1. FCJFS customers may experience delays in scheduling appointments to initiate services.
2. FCJFS customers may experience delays in the efficient processing of applications and service requests.
3. The Emergency Assistance (PRC) program will be dramatically restricted.
4. Community Services Department customers will receive fewer case management services and reduced self-sufficiency training.
5. FCJFS caseworkers and support staff will experience great challenges in returning all phone inquiries with in the recommended customer service standard of 24 hours.
6. FCJFS may fail to achieve legislatively required timeframes and performance standards in many program areas.
7. FCJFS will postpone implementation of the efficiency enhancing Electronic Data Management System (EDMS) in the Community Services Department and Adult Unit.
8. FCJFS will delay planned expansion to a satellite office location in the Northwest part of Fairfield County in 2009.
9. FCJFS will delay planned expansion of hours of operation in 2009.





January 2009

10 Months and Counting

While the **Citizens to Protect Children and Elderly from Abuse and Neglect** committee and hundreds of community volunteers worked very hard last winter to pass a **new protective services levy** in Fairfield County, revenue from the levy is not collected and disbursed until January 2010.

In the meantime, abuse and neglect referrals involving children and the elderly are at an all-time high in 2008. Agency officials remain committed to investigating the most serious and life-threatening reports we receive, but will continue to be unable to provide the enhanced services needed until additional human and financial resources become available.



We appreciate the continued patience and understanding of our dedicated caseworkers and support staff, stakeholders and community partners, and of course, the elderly, children, and families we serve.

Walk-In Customer Count

	January-08	January-09
Administration	55	40
Adult Protective Services	21	10
Adult Services	702	651
Child Care	71	70
Community Services	3362	2605
Community Services - Help Desk	145	762
Community Services Receipts Only	105	466
Child Protective Services	594	649
Child Support Enforcement Agency	693	566
Building Partners	321	236
Visitation Center	14	28
WorkNet	2152	1935
TOTALS	8235	8018

- The statistics above represent only customers that walk-in to receive services, and comprise less than 20% of all FCJFS customer contacts.
- Visitation Center statistics do not reflect the customers that are served evenings and weekends.



The Community Services caseload for January 2009 is 6,334 open cases. This includes Healthy Start /Healthy Families, Food Stamps, and Ohio Works First.

In January, there were 291 scheduled intakes; 227 customers attended intake appointments.

Help Desk staff answered 938 requests from families. Of those contacts, 762 were walk-in customers and 176 were phone contacts.

Food Stamp cases totaled 3,466 open cases in Community Services with 43% of those families in receipt of earned income.

Families receiving only Medicaid benefits such as Healthy Start, Healthy Families, or Transitional Medicaid total 1,866 open cases in January.

The average caseload for Eligibility Referral Specialists during January was 422 cases.

In January, 663 families are receiving Ohio Works First (ongoing cash assistance). Many of these cash assistance cases are children involved with Child Protective Services and are residing with grandparents or other relatives.

In December, the Transportation Team provided 4,926 one-way trips through the Non-Emergency Medicaid Transportation program and through TANF funding. A total of 3,002 one-way trips utilizing gas vouchers were issued through the Non Emergency Medicaid Transportation and TANF transportation.

PRC Plan Revised

The Ohio Revised Code requires each county department of job and family services to renew their PRC plan every two years. The PRC plan creates authority for counties to deliver benefits and services to families who have a child in the household and meet the income guidelines for that program area. Funding for PRC is through the Temporary Assistance to Needy Families (TANF). The plan must identify how eligibility requirements are addressed, services that will be provided, and describe how the services meet one of the TANF purposes. Examples of PRC services include: assistance with housing for court-ordered evictions, car repair for employed individuals, utility assistance, school clothes, or transportation assistance. Because this is short-term assistance, the county PRC plan identifies a total dollar amount available per family, per 12-month period. The PRC plan must be approved by the CAPP Statutory Advisory Group and the Board of Commissioners.

Funding emphasis on employment-related services such as car repair, work uniforms, car insurance, or short-term training. If it is determined there is a repeated pattern of use with car repair on the same vehicle and the repairs do not seem to be effective, the PRC application may be denied.

- Assistance for rent is revised to only assist with the rental deposit; not the first month of rent. Rental assistance will only be available to families one time in a 12-month period. The 50% customer co-pay applies to the requested deposit amount. A family must:
 - Have a court-ordered eviction, or
 - Be residing in homeless shelter, or
 - Be residing in domestic violence shelter, or
 - Be recently approved for Metropolitan Housing
- There is a \$250.00 cap on utilities in a 12-month period. The payment history will be reviewed and the customer must make a payment on their utilities in the previous three (3) months.

Change Hotline Begins January 2009

Community Services implemented a Change Hotline beginning in January of 2009. Customers will be able to call a specific number and report changes, such as new address, employment changes, and household composition changes. An automated system will allow us to track phone calls and record case changes seamlessly. The Change Hotline will benefit customers:

- Who want to quickly report a change in their household circumstance timely.
- To talk with a caseworker immediately.
- To receive information on what happens next; for example food stamps will increase or decrease in the following month.

The Change Hotline will also benefit staff because each time a change in a household occurs, caseworkers must input the changes and run the case through the computer. The benefits include:

- Improving Food Stamp payment accuracy.
- Reduction in the number of phone calls to Eligibility Referral Specialists.
- Additional time for caseworkers to process paperwork, determine eligibility, and return phone calls.
- Ensuring follow-up on case changes.

During the initial implementation month of January, the Change Hotline recorded 257 case changes. In the first two weeks of February, the Change Hotline fielded 269 phone calls from families reporting changes. The Change Hotline number is 687-7045 and is staffed by Sherrie Landis, Eligibility Referral Specialist.

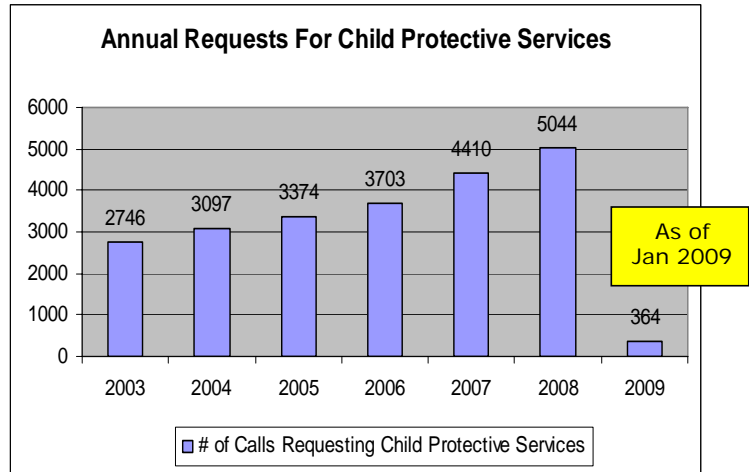


January 2009



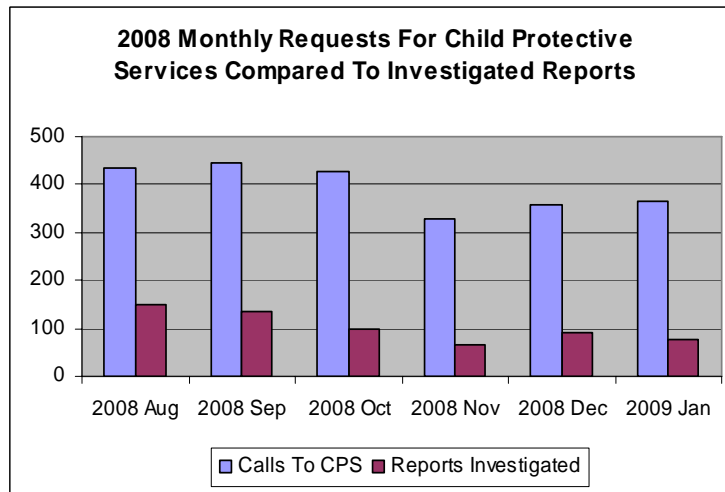
Preparing For Another Record Year In 2009

As reported and predicted throughout 2008, calls to Child Protective Services continue to hit record numbers. With the first month of 2009 under our belt early numbers indicate another record-breaking year is on the way. In January 2009, the agency received 364 calls regarding concerns for abused, neglected and maltreated children compared to just over 300 in January 2008. Adding to this concern is the impact of budget cuts on the ability of the agency to provide necessary services to children who need them the most.



Budget Cuts Impact Agency's Ability To Respond To Calls Of Maltreated Children

Determining which calls to CPS present immediate danger and imminent harm to vulnerable children is a daunting task. It is a decision all child welfare professionals wrestle with on a daily basis. As a result of insufficient funding, the realization that there are simply not enough caseworkers to meet the increasing demand for such a critical service, significantly adds to this challenge.



Without adequate resources many children and their families continue cry out in hopes that help will arrive before it is too late. Already in 2009, the agency has responded to numerous cases of children under the age of 2 yrs. old with multiple broken bones, life threatening drug withdraw or severe burns.



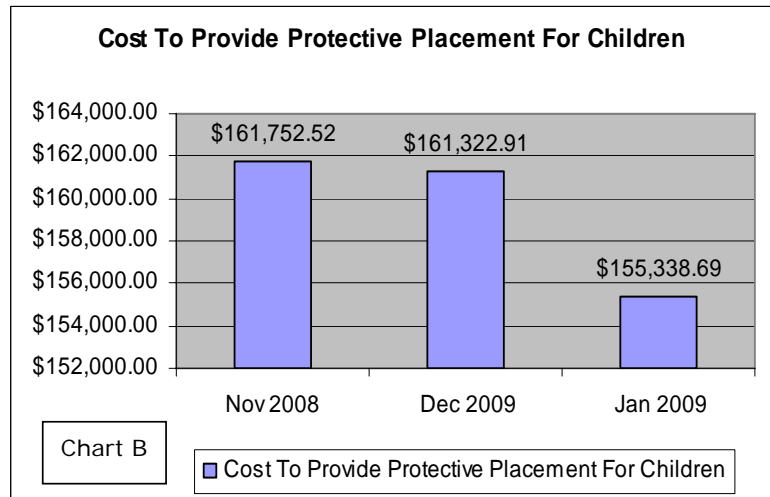
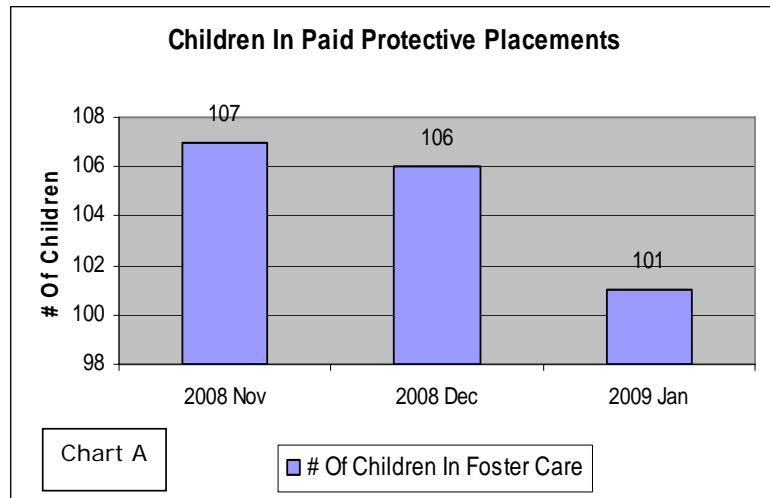
January 2009

Children Removed From Protective Placements As A Result Of Budget Cuts

The uncertainty of the current economic situation facing our country, state and local economy does not leave any business, organization or agency unscathed. While this holds true for Child Protective Services, the impact of such severe budget cuts on top of insufficient funding has very dangerous consequences. Specifically, cuts to our local Child Protective Services means the number of children who are currently receiving protective placements must be drastically reduced. There is simply no money to pay for these necessary services.

To assist in understanding the serious implications of the effects of budgetary cuts on a system like child welfare, the two charts to the right demonstrate the choices CPS is forced to make.

Currently, our agency holds custody of 172 children. Of those children in agency custody, 71 children reside with a relative or kinship provider. The remaining 101 children (see Chart A) require protective foster care placement or residential treatment as a result of severe abuse or neglect. To assure these 101 children receive the protection and intervention needed, the agency must pay for these services (see Chart B).



In comparing the two charts, one can easily see how the number of children in paid protective placements influence the costs incurred by the agency. Therefore, when budgets are cut to already insufficient funds, there is simply no money to pay for desperately needed services. So, while CPS continues to wait for 2010 and the assistance of levy dollars, the agency is faced with deciding which children must be removed from a safe environment and ultimately returned to the very situation that led them to our door in the first place. For children who look to our agency for protection it is incomprehensible to have to turn them away and offer only hope that they are not harmed again.



Stimulus Package Temporarily Restores CSEA Incentive

The recently signed Economic Stimulus Package contains a line item that will directly benefit the CSEA. It temporarily restores the ability of the CSEA to receive federal match dollars on incentives that are earned, based on performance. The Deficit Reduction Act 2005 made these incentives exempt from federal match which had a significant impact on CSEA dollars. The restoration of incentive match is effective Federal Fiscal Year 2009, which began on October 1, 2008 and will run through September 30, 2010. Child Support advocacy groups at the state and national level plan to lobby for permanent restoration of these funds.

CSEA Establishes Goals for 2009

The CSEA recently held their annual retreat where 2009 goals were established. The purpose of the retreat is to solicit feedback from all staff and formulate goals that will continuously improve service delivery. During the retreat, many ideas were exchanged and developed. The result was six general goal areas which include; Customer Service, Training, Recoupment of Overpaid Funds, Data Imaging, Employee Morale, and Cash Medical Orders.

Subcommittees were formed for each general goal area and will meet to develop objectives and specific action steps to accomplish these goals. All staff members participate in at least one of the subcommittees which are led by CSEA Supervisors. Timetables will be established for each goal area but all will be completed by the end of 2009.

SB22 Would Negatively Impact CSEA Enforcement Efforts

SB22 was introduced on 2/11/09 by Senator Seitz, and includes an amendment to ORC 2919.21, Criminal Non-Support of Dependents. This bill contains mandatory language that would require judges to sentence criminal non-support offenders to a community control sanction (thereby removing any discretion to sentence an offender directly to prison).

Sentencing of non-payers to prison has always been viewed as a last resort but this bill would eliminate it entirely, at the initial sentencing. The Ohio Child Support Directors Assoc. (OCDA) is opposed to this bill and is in the process of drafting a position paper to detail their objections.

Child Support Collections

CSEA collections have historically increased each year. This will be more difficult in 2009 given a rising unemployment rate and decreased funding. Despite the challenging circumstances, staff remain determined to maintain expectations of doing "more with less". Efforts are underway to increase use of administrative enforcement techniques and further streamline judicial processes.

	2006	2007	2008	2009	\$ Diff	% Diff
January	1,720,232	1,736,549	1,736,902	1,710,096	-26,805	-1.54%
February	1,660,532	1,598,250	1,752,646		154,396	9.66%
March	2,066,808	1,936,927	2,037,672		100,745	5.2%
April	1,638,915	1,894,662	1,810,314		-84,347	-4.45%
May	1,938,947	1,979,043	1,944,264		-34,779	-1.76%
June	1,980,235	1,862,029	1,869,723		7,694	0.41%
July	1,748,439	1,713,398	1,833,759		120,361	7.02%
August	1,711,087	1,799,685	1,863,257		63,571	3.53%
September	1,711,172	1,608,788	1,709,790		101,002	6.28%
October	1,746,150	1,842,090	1,826,294		-15,796	-0.86%
November	1,689,702	1,899,824	1,606,837		-292,986	-15.42%
December	1,773,269	1,731,562	1,895,280		163,718	9.45%
Total	21,385,488	21,602,806	21,886,737		283,931	1.31%

January 2009

Fairfield County's First Elder Abuse Interdisciplinary Team Becomes Reality

In response to the need for a more effective, integrated approach in assisting older adult victims of abuse, neglect, self-neglect, and exploitation, the Fairfield County Elder Abuse Interdisciplinary Team (I-Team) became a reality on February 12. A successful initiative developed by Adult Protective Services departments in many states and other counties in Ohio, the Elder Abuse I-Team has served the role of a strong coalition for countless elderly victims.

During the first meeting of the Fairfield County Elder Abuse I-Team, representatives from various agencies and government entities learned about the role and responsibility of APS. Guided by the **Ohio Elder Abuse Interdisciplinary Team Manual** (Abramson, 2002), members discussed the goals, objectives, and suggested mission of Fairfield County's I-Team, and agreed to sign commitments of confidentiality and member agreement. Core members of the Elder Abuse I-Team include:

- APS Staff
- Christy Duffy - Fairfield Medical Center
- Stacie Fisher - Fairfield Board of MR/DD
- Sean Fowler - Code Enforcement
- Bill Huffman - Humane Officer
- Amy Johnson - The Lighthouse
- Lt. Gary Kennedy – Sheriff
- David Kessler - County Prosecutor
- Debra Killough - Counselor
- Kathy Martin - Law Office
- Rod Sandy - Lancaster Police Department
- Randall Ullom - Lancaster Prosecutor
- Bryan Underwood - LPD Detective Bureau
- William Vasilakis - Psychologist
- Sharon Waldo - PASSPORT

The I-Team members agreed that the role of the Fairfield County team would combine case specific discussions and systems issues. Suggesting an assignment of identifying roadblocks to providing effective services to elderly victims, as well as identifying gaps in service areas, the group agreed to share these experiences during the next meeting, scheduled for March 12.

Nationally, Elder Abuse Interdisciplinary Teams have been instrumental in creating innovative services for seniors, as well as changing legislation to benefit elderly victims of abuse, neglect, and exploitation. Fairfield County's I-Team members hope to eventually evolve into an advocacy coalition for older adult residents.

Walk in My Shoes – A Program for Children in Grandparents' Care

In an effort to help the hundreds of Fairfield County children being raised by their grandparents, Jenny Ruff, Coordinator of the Kinship Navigator Program, is developing a program that will enhance children's understanding of issues faced by their older caregivers. Jenny hopes to offer the program in mid-March for all school-aged children who reside in their grandparents' custody.



Walk in My Shoes is an experiential learning program modeled after a curriculum developed by the Macklin Intergenerational Institute in Findlay, Ohio. Their training, entitled **Xtreme Aging**, is "based on the premise that preparation must parallel what occurs in real-life settings. Renewed tolerance, kindness, patience, and compassion are gained as each trainee experiences instantaneous aging." (Macklin).

January 2009

APS Continues to Experience Surge in Referrals

Despite its status as a "short" month, February has proven to be a busy one for APS Investigators. As of February 20, **36 referrals** had been made to APS.

Average Caseload Size Increasing for Medicaid Eligibility Workers

In January, the average caseload size for each of the four Eligibility Referral Specialists in the **Adult Medicaid/Food Stamp Unit rose to 515**. December's statistics indicate that caseload numbers had already increased from an average of 480 each to 508. Many of the Medicaid applicants are new (i.e., first time) to the system.

In addition to the increase in applications for basic Medicaid and Food Stamps, Nursing Home Medicaid, Medicaid Waiver applications (PASSPORT), and applications for Medicaid for the Disabled have also increased. The Adult Unit staff, in keeping with their goal to provide exceptional customer service, has also begun tracking the rate of canceled appointments and "no-shows." In January, the no-show rate for scheduled customers averaged 16%.

Tracy Bope Elected to Ohio Child Care Advisory Council



Congratulations, Tracy!

On February 18, Child Care Supervisor Tracy Bope was elected to participate on the Ohio Child Care Advisory Council. The Council was created by ODJFS to advise and assist the department in the administration and development of the state's child care program.

Tracy will serve as one of eighteen members appointed by the Director of Ohio Department of Job and Family Services. The Council will advise the ODJFS Director on matters affecting the licensing of centers and Type A homes, and the certification of Type B homes and in-home aides. Tracy was elected based upon her expertise and experience in the area of child care.

The number of applications for child care is also on the rise. In January, the Child Care staff processed **73 new applications**, bringing their total to **655 families** (with a total of **1,384 children**). JFS Child Care contracts with 45 Type B (home) providers, 19 out of county Type B providers, 38 Fairfield County centers, and 86 out of county child care centers.

Job Fair and Teen Opportunity Expo

The Job Fair will take place on **Friday, March 6th from 10:00 a.m. – 1:00 pm.**, at the **Ohio University-Lancaster gymnasium**. Check out www.myworknet.com for more information.

Workforce Development is currently gearing up for our Third Annual Teen Opportunity Expo! The Expo provides teens with information about resources, employment, education and volunteer opportunities available to them currently and in the future. This year's event will take place from **4:30 p.m.- 7:00 p.m. at the Ohio University-Lancaster gymnasium on Thursday, March 5th**. If you are interested in sharing current employment opportunities or information on how to get started in your industry contact Missy Fields at 740-681-9593.

Area 20 WIB Board Meeting - Thursday, March 19th, 3:00 p.m. – 5:00 p.m. at the Pickaway-Ross Career & Technology Center

Success Stories

Stacey Weaver has a customer who has accepted a full-time position as Department Secretary for Pathology at Fairfield Medical. She also maintains a part-time position with Elder-Beerman and takes night classes at OU-L. The customer has worked with Stacey on finding employment and it has finally paid off!

Missy Bennett has a customer who obtained his Class A CDL and has become employed as a regional truck driver.

Lyle Hamilton our Veteran's Services Coordinator has helped 5 veteran's obtain employment.

Rapid Response Events and Layoffs

- **Mid-West Fabricating** has furloughed 30 permanent workers. We held an initial Rapid Response session with them.
- **The Advertiser** has furloughed 50 employees, some of whom will be transferred to other county operations. We are in contact with them to hold Rapid Response sessions.
- **ICT Group** has furloughed 35 permanent workers. We are in contact with them for Rapid Response sessions.
- **Cyril Scott** – We spoke with the HR director who indicated their employees have been furloughed temporarily, based on business conditions. They will be working with a skeleton crew for the next 3-4 weeks.

WorkNet Visitors: Total Visits - 2,171 New visitors - 141 Repeat visitors - 2,030

	2002	2003	2004	2005	2006	2007	2008	2009
January	-	749	958	924	1580 *	1879 *	2161 *	2171 *
February	-	651	846	699	1419	1020	1794 *	
March	-	807	1004	1184	1895 *	1606	1964 *	
April	592	943	985	917	1358	1425	2224 *	
May	547	748	989	979	1411	1614 *	1878 *	
June	371	1100	1126	1165	1675 *	1493	2011 *	
July	447	1129	877	1180	1466	1674 *	2331 *	
August	492	992	1015	1752 *	1813 *	1695 *	2058 *	
September	566	906	1020	1334	1611 *	1376	2129 *	
October	683	895	689	1277	1471	1429	2209 *	
November	442	757	767	1172	1110	1360	1695 *	
December	452	712	811	1106	1085	1195	1874 *	

Bold - Highest number of customers on record. The * - Months with customer visits over 1500.

January 2009



Visitation/Exchange Services Cut

Due to our current economic situation, the Family Support and Visitation Center will be **unable to replace the 20 hour weekend visitation monitor** through the end of 2009. Because of this, the Center will only provide visitation/exchange services to families court-ordered by the Fairfield County Domestic Relations Court.

Visitation/Exchange Services	
Monitored Exchanges	45
Supervised Visits	146
Supervised Visits # of hours	190
Referrals received	7
Number of adults served	217
Number of non-custodial parents	101
Number of children	134
Number of cases reporting Domestic Violence*	23/73

*Domestic Violence includes reports or history of physical, sexual and/or emotional abuse and the threat and/or use of weapons to harm

- Any family whose case was not court-ordered by Fairfield County Domestic Relations Court, will be closed as of March 8, 2009.
- Beginning March 13, 2009, monitored exchanges will occur every other weekend only.
- For families who have been court-ordered by the Fairfield County Domestic Relations Court, effective March 14, 2009, supervised visits will be held every other Saturday only.

Parent Education Services	
Parent Education Sessions (Hours)	28.75
Parent Education Related Events (Hours)	65.75
Parent Educators in Family Court (Hours)	9
Referrals Received	6
Total time spent PE Classes	17.5

In January the Center received 7 referrals for **Visitation and Exchange Services**. So far in February there have been 7 referrals. The **Parent Education Services** Team received 6 new referrals for one-on-one services in January. There are 11 families who are receiving services, and 12 in the process of scheduling Family Team Meetings and Orientations.

In January there were 0 referrals for **PE classes**, and 17.5 hours were spent on curriculum development, processing referrals, case management activities and class facilitation. The fifth cycle of classes began January 28th and will be completed March 25th.

The current **Parent Project** series began January 8, 2009 and runs through March 26, 2009.

Remember The Children	
Number of participants	42
Number of classes	5

Cooperative Parenting and Divorce	
Number of referrals to date	398
Number of referrals 2009	11
Number of participants 2009	6
Number attaining Certificate of Completion	6
Number of sessions completed (Session ends 2/24/09)	0



Our Mission

The mission of the Family Support and Visitation Center is to support children and families who have been affected by divorce, separation, abuse, neglect or domestic violence. Through education and provision of a safe, comfortable environment, our focus is to promote family engagement and healthy, meaningful adult/child relationships.

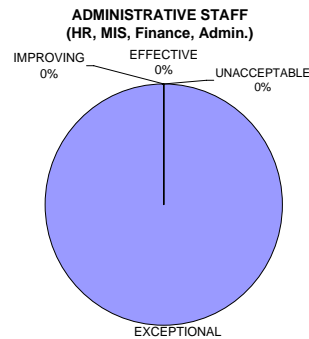
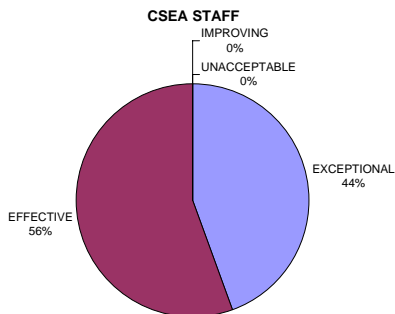
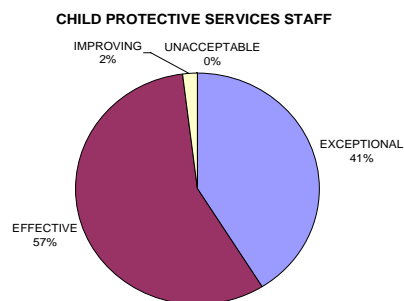
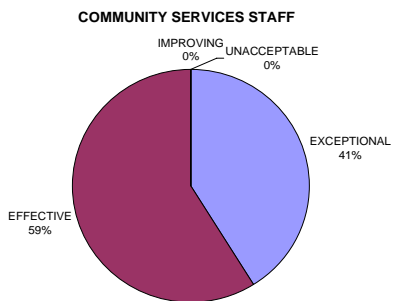
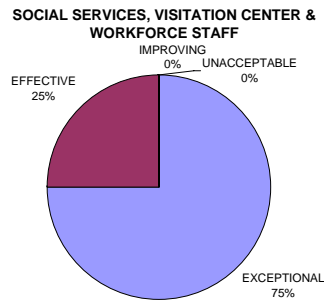
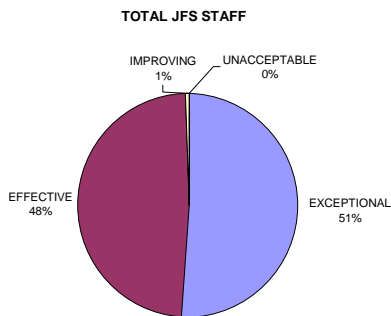
January 2009





January 2009

PERFORMANCE EVALUATION RESULTS FOR 2008



Performance Management at Fairfield County Job and Family Services is an ongoing process of planning, coaching and developing, and reviewing performance. The charts above reflect the distribution of the four performance evaluation ratings (Exceptional, Effective, Improving, and Unacceptable) for all JFS staff for the 2008 evaluation period. The JFS Leadership Team is pleased to share that 99% of the workforce is performing at or above expected levels.

