

TOP 2006 HEADLINES AND HIGHLIGHTS

FCJFS ACHIEVES COA ACCREDITATION

The Council on Accreditation (COA) headquartered in New York City notified FCJFS officials on November 16, 2006 that the agency had successfully achieved accreditation, following a two-year period of planning and preparation. Fairfield County Job & Family Services (FCJFS) is one of only 16 counties in Ohio to achieve national accreditation for service delivery, continuous quality improvement, fiscal and human resource practices, organizational planning, risk management, and overall governance. Every work unit and every member of the FCJFS team shares credit for this outstanding achievement. This is something to celebrate!

What Accreditation Is:

- A formal acknowledgement from the Council On Accreditation (COA) that agency services are delivered according to nationally recognized standards of best practice.
- A commitment to continuously improving services that agency provides to clients.
- A process to help identify organizational strengths & weaknesses related to quality of services.
- A designation that denotes professional expertise in the field and competent service delivery.
- A measurement tool providing external validation that agency delivers quality services to clients and community

GRANT AND REVENUE ENHANCEMENT EFFORTS REACH ALL-TIME HIGH

FCJFS officials were successful in 2006 at acquiring alternative revenue sources, in an effort to replace programs and services cuts as a result of substantial federal, state, and local reductions in revenue since 2001. In 2002, the agency developed a Revenue Enhancement Workgroup responsible for grant writing and other efforts to acquire alternative funding. **Just in the past 12 months, the agency has received more than 1.7 million dollars** in funding from grants and foundations. The following programs and services are among those currently being funded through alternative funding sources and grants acquired by the workgroup.

CSEA-Navigator Program	\$ 276,050.00
Children Services-Project REALITY	\$ 248,253.00
Community Services-Pay-it-Forward	\$ 307,121.00
Community Services-Breaking Out	\$ 86,641.00
Children Services-Family Stability Unit	\$ 698,629.00
Child Advocacy Center-Project Developer	\$ 40,000.00
Life Books for Abused Children	\$ 1,200.00
Visitation Center-Domestic Court Fund	\$ 4,800.00
Adult Protective Services-Meals on Wheels Grant	\$ 54,000.00

CHILD WELFARE CRISIS DISCUSSED AT COUNTY BUDGET RETREAT

It continues to be the responsibility of the FCJFS Director and agency leadership officials to inform the Fairfield County Board of Commissioners and the community that the local child protective services system is dangerously **under-funded**, compromising the safety and protection of our most vulnerable children and families.

Due to a lack of sufficient local revenue for child protective services, child abuse investigations are limited to only the most serious 45% of all referrals received. Yes, that means that in 55% of all referrals of child abuse and neglect in Fairfield County, no formal investigation is initiated. In addition in 2006, 32 abused and neglected children in our community were returned home in order to accommodate a 20% reduction in general revenue funding in 2005 and 2006. The Fairfield



December 2006



Calendar Highlights

January 29, 2007
Employee Recognition
Event
4:30pm-6:00 pm
Liberty Center

February 16, 2007
CCAO Legislative Event
10:00 am-1:00 pm
FCJFS-3rd Floor



JFS Vision Statement

JFS, through state and local partnerships, will be Ohio's premier family support and workforce development system, contributing to skilled, safe, healthy Fairfield Countians, successful businesses and a strong community.

JFS Mission Statement

Through a spirit of community cooperation, the mission of Fairfield County Job and Family Services is to provide services that encourage productivity, develop competencies, ensure accountability, and promote self-reliance, family stability, and child safety.

JFS Strategic Goal Areas:

1. FCJFS will responsibly obtain, maximize, and allocate financial resources according to agency priorities.
2. FCJFS will value and respect employees as our greatest asset.
3. FCJFS will provide exceptional public service to the community.
4. FCJFS will demonstrate, inspire, and empower leadership.
5. FCJFS will continue to improve and measure performance in all areas, utilizing technology and available resources.
6. FCJFS will initiate, promote, and enhance community and inter-governmental relationships to further our mission.

County general fund contributes **\$ 24.00** per capita for child protection services, while the state average for all counties in Ohio amounts to **\$ 44.00** per capita. Fairfield County ranks 66th out of 88 counties in the amount of local revenue directed to the protection of children. We are facing a public safety crisis in the area of child protection requiring a community response.

At the 2006 County Budget and Leadership Retreat, county elected officials and department heads identified public safety and child protection as the two areas of top priority in county government. County leaders agreed to increase local funding for safe placement of children in the amount of \$ 362,000.00, enabling the restoration of the 30 bed spaces for protective placement previously cut. Workgroups are being formed to develop a comprehensive county government strategy to address these areas of concern.

FCJFS is extremely grateful to Fairfield County's elected officials and department heads that supported the restoration of protective placement costs for abused children, and for recognizing the need to establish child protection funding as a top community priority. While the increased revenue approved offers only a band-aid for a much more serious crisis, it will assure that 30 abused and neglected children are able to lay their heads down at night in a safe place.

FCJFS COMMUNITY ADVISORY AND PLANNING PANELS (CAPPS) KICK-OFF IN 2006

Agency officials hosted the first meeting of the JFS Community Advisory and Planning Panel (CAPP) on June 27, 2006 at the Lancaster Community Church. Pursuant to requirements of Ohio Revised Code (ORC) Sec. 329.06 and Board of County Commissioner Resolution, the (CAPP) serves as an advisory body to the Board of County Commissioners with regard to family and workforce development services provided by Fairfield County Job & Family Services. The primary goals of the CAPP include:

- Community education.
- Stakeholder and community partner feedback.
- Continuous quality improvement
- Program planning and development.

Since the summer kick-off, the 13 - CAPP workgroups have been meeting on a quarterly basis, and are facilitated by agency leadership and caseworker team members. FCJFS officials are extremely grateful to the more than 100 stakeholders, community partners, consumers, and public officials that are serving on one of these thirteen (13) work groups.

The following is a list of the 13 CAPP stakeholder workgroups:

- Business Resource Council
- Community Funders
- Consumer Group
- Criminal Justice & Courts
- Early Childhood Services
- Education & Training
- Faith-Based
- Foster & Adoptive Parents
- Government Partners
- Legal Services
- Medical/Public Health
- Quality Oversight
- Service Provider Group

Anyone interested in participating on one of these work groups, please contact FCJFS director Mike Orlando at 740-687-6725, or by email at orlanm@odjfs.state.oh.us.

RECORD BREAKING FCJFS –2006 UNITED WAY CAMPAIGN

FCJFS employees are to be commended for their generous contributions in 2006 to the annual United Way campaign. In total, the FCJFS team donated more than \$33,000.00, breaking last year's record giving. At the annual United Way awards banquet, FCJFS received the Chairman's Award, recognizing organizations with significant increases in overall giving. FCJFS had an increase of \$ 9,822.23, and reported 66.9% fair share givers (140 out of 209 employees). The FCJFS team remains committed to supporting our community partners.



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VISIT OUR NEW WEB SITES

FCJFS introduced a new format for the FCJFS- web site in 2006. Please visit www.fcjfs.org to learn more about our services. Also included on the web site are copies of the annual report, Monthly Reports to the Board of Commissioners, FCJFS-LINK newsletters, the FCJFS 5-year Strategic Plan, and the Children Services Department Organizational Restructuring and Long-term Strategic Plan. Please let us know how we can use the web site to better serve your needs.

Also visit our Workforce and Job Development web site at www.myworknet.com.

NEW AND IMPROVED FCJFS-LINK UNVEILED IN 2006

In 2006, FCJFS introduced a new format for the FCJFS-LINK (the agency quarterly newsletter), distributing it electronically to more than 1500 community partners, key stakeholders, elected officials, consumers, and FCJFS staff members. Initial feedback from the community and staff has been extremely positive. Your comments are welcomed.

2006 AWARDS

We congratulate the following members of the FCJFS team that received special recognition in 2006:

- **Patty Ciripompa, Social Services Director**
Family, Adult & Children First Council - Fire Fly Award
- **Jodi Smith, CSEA Supervisor**
Supervisor of the Year
The Ohio Child Support Director's Association
- **Joyce Strawn, CSEA Supervisor**
Supervisor of the Year (Honorable Mention)
The Ohio Child Support Director's Association
- **The Honorable Sandy Miller**
Magistrate of the Year (Honorable)
The Ohio Child Support Director's Association
- **Carri Brown, CSEA Director**
President, Ohio Child Support Director's Association
- **CSEA**
Ohio Family Support Association
Best Practice award for Team-building and Staff Recognition activities.
- **CSEA**
Ohio Child Support Director's Association
Best Practice award for national awareness
- **CSEA**
National Association of Counties
NACO *Best Practice* award for the Navigator program.



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AGENCY EVENTS

FCJFS wishes to thank our community partners, key stakeholders, and customers for their support of these **major** agency events and activities in 2006:

- Adoption Month activities.
- Countywide Christmas Giving program (307 children served)
- Kinship Christmas Party
- Fall Harvest Party
- Project REALITY Open House
- Foster/Adoption Christmas Party
- Fairfield County Fair Booth
- Foster and Adoption Picnic
- Back to School Readiness Program
- STEP AHEAD business partner seminar.
- OU-L/FCJFS Job fairs
- Monthly Legal Clinic
- FCJFS Speaker's Bureau
- Child Support Awareness Month activities
- FCJFS Community Partner Appreciation Event
- Social Service Partner Appreciation Breakfast
- Foster Family Appreciation Dinner Theatre
- 5th Annual Faith Summit
- Candlelight Walk
- Circus Night
- Managed Care Open House

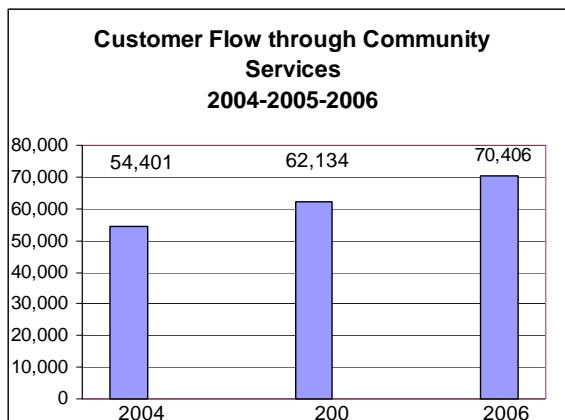
Front Desk Registration 2006

Client Count Dec 1 – 31	2006	2005	2004
Community Services	5948	5103	4661
Child Support	511	484	550
Children Services	691	684	769
WorkNet	1085	811	1106
YTD (Jan 1 – Dec 31)	124997	109383	91298



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Community Services Staff: Helping Families Become Self-Reliant



Every month, approximately 5,800 customers walk-in Fairfield County Job and Family Services to access programs and services through the Community Services Department. Many of the families have never asked for any assistance before. But, because of a circumstance in their life, basic needs, such as food, shelter and medical care are now not being met.

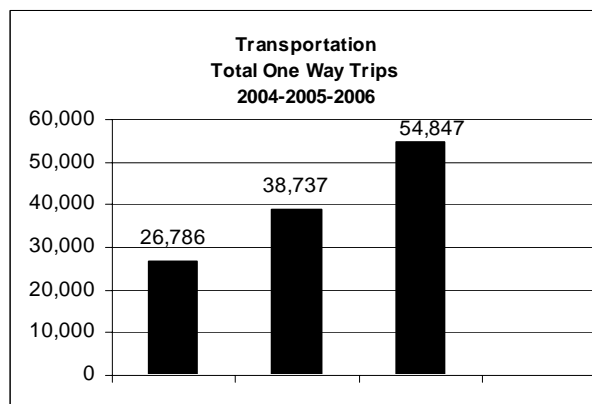
Community Services staff assist families with transportation, determine eligibility for Food Stamps, Medicaid and Ohio Works First, teach work readiness classes, and provide case management for families to reduce or remove barriers that prevent employment and family self-reliance.

Success Coach staff teach a work readiness program for two-weeks each month. Participants are taught skills to enable them to be successful in gaining and retaining employment. An average of 10 participants each month graduate from the S.T.A.R.S (Skills, Training, Attitude, and Readiness for Success) program.

Community Services Transportation Increases by 41.5%

Fairfield County Job and Family Services provides transportation to families and individuals that receive Medicaid and who need transportation to Medicaid reimbursable appointments. Funding for this transportation services is available through the Ohio Department of Job and Family Services, Non-Emergency Transportation program.

Transportation is available for TANF-eligible families involved with Children Services and the Visitation Center. Transportation is also used to assist families who are required to participate in work activities in exchange for the cash assistance; i.e., S.T.A.R.S. (work readiness classes), GED classes, Work Experience Program (WEP), Bureau of Vocational Rehab, substance abuse counseling, and mental health counseling appointments. The chart indicates the number of one-way trips provided to families through the issuance of gas vouchers, direct transportation provided by JFS drivers, or through contract agencies such as Lancaster Public Transit, Center for Disabilities, Functional Training Services and Salvation Army.



Community Services: Adapting Services to Meet Community Needs

During 2006, many changes occurred at the state and national level that affect families and the services provided in the Community Services Department. Changes that have directly impacted families in Fairfield County include:

- In early spring of 2006, the Food Stamp program changed the issuance of the Direction Card from the county agency to a vendor contracted by Ohio Department of Job and Family Services. The card can be used anywhere in the state of Ohio at the same terminals as other credit/debit cards. Fairfield County Job and Family Services developed a brochure educating families on these changes.
- A Managed Care system has now been implemented for Covered Families and Children Medicaid consumers throughout the state. Fairfield County is in the central region and consumers can select either Anthem Blue Cross Blue Shield, CareSource or Molina Healthcare of Ohio, as their Managed Care Provider. Fairfield County Job & Family Services distributed thousands of flyers informing families of the impending change to the managed care system. An Open House was held to allow for each Managed Care Provider to explain the details of membership in their plan. The Managed Care system will require families to utilize a primary care physician and become a partner in the family's health decisions. Fairfield County currently has more than 15,000 families receiving Covered Families and Children Medicaid. A majority of these families are working families and not in receipt of ongoing cash assistance.
- Temporary Assistance for Needy Families (TANF) was reauthorized this year and includes significant changes in the work activities families must participate in to receive Ohio Works First or cash assistance. The federal government has significantly narrowed the definition of each of these activities. Community Services staff are developing procedures and training staff to incorporate the changes in our service delivery system.

Special Projects

During April, Fairfield County Job & Family Services hosts Circus Night—an event celebrating families in our community. More than 500 people participate in educational and entertaining activities.

P.T. and the Reptile Show allowed children to learn about alligators, snakes and spiders. Funding for this performance was through the Family Festival Committee, United Way and Fairfield Foundation.

Assistance with school clothing and school supplies is an annual project by the Community Services Department benefiting almost 500 families. With donations from community partners such as United Way of Fairfield County, Time Warner, and area churches, school supplies were provided to 150 school-aged children. More than 300 families received assistance to purchase school clothing for children in grades Kindergarten through grade twelve.

The Community Services Department received two TANF grants from the Ohio Department of Job and Family Services totaling almost \$500,000. Each of the grants are designed to increase the numbers of families who achieve self-sufficiency.

Pay It Forward Project The Pay It Forward Project will provide post-employment and retention services for those families transitioning from cash assistance to employment. The project utilizes awards of cash bonuses to individuals who successfully complete work readiness training, gain employment and/or retain employment for established periods of time. The other important component of the project is to encourage and educate families about the benefits of accumulating assets. Individualized Development Accounts will receive matching funds to enable families to purchase a vehicle or education and training to gain employment.

Breaking Out Grant Breaking Out is a project targeting former offenders to re-enter communities successfully and achieve self-sufficiency. Improving the re-entry process and increasing self-sufficiency for former offenders has significant impact on the community such as; increased public safety and increased well-being of families.



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CHILDREN SERVICES

Two Years of Hard Work Pays Off As Children Services Achieves Accreditation

On November 16, 2006, the Council on Accreditation notified agency officials that FCJFS achieved accreditation through September 30, 2010. Child Protective Services, Adoption Services, and Foster and Kinship Services were noted to be services of high quality. The Final Accreditation Report highlighted family and child focused services, positive transitions to adoptive homes, involved foster families, consistent case review, comprehensive adoption services and staff training and dedication, as just some of the noted strengths.

Protecting Fairfield County Children Is A Shared Responsibility

There were a number of challenges facing Children Services in 2006. Challenges included:

- Dramatic Increase in Reports of Child Abuse and Neglect (Table A)
- Decreased Operational Funding (Table B)
- Increased Caseload Sizes
- Retention of Social Work Staff
- Increased Placement Costs (Table C)

Dramatic Increase in Reports of Child Abuse and Neglect (A)

	2000	2001	2002	2003	2004	2005	2006
TOTAL	1869	2335	2820	2746	3097	3374	3784
I & R	591	909	1134	1148	1333	1969	2080
PA	246	231	252	222	140	123	144
SEX	119	165	162	126	115	173	133
NEG	353	339	325	337	246	206	217
RISK	357	507	649	602	601	545	656
OTHER	151	122	165	171	65	364	493
AFTER HOURS	52	62	134	140	180	245	184

General Fund Revenue FCJFS (B)

FY 2001	\$2,386,292	9.54% of General Fund
FY 2002	\$2,339,000	8.36% of General Fund
FY 2003	\$2,498,538	8.32% of General Fund
FY 2004	\$2,442,569	8.68% of General Fund
FY 2005	\$2,020,114	7.86% of General Fund
FY 2006	\$2,067,750	7.35% of General Fund

Increased Placement Costs (C)

	2000	2001	2002	2003	2004	2005	2006
Kids in Foster Care	130	152	158	160	189	166	196
Annual Costs	843,000	953,000	1.2 MIL	1.1 MIL	1.3 MIL	1.3 MIL	1.3 MIL

Workload increases from 1998 to 2006:

Number of Juvenile Court filings up 123%

Number of Permanent Custody Awards up 650%

Number of Adoptive Placements up 357%

Number of Adoption Finalizations up 264%

Number of children in agency custody up 218%



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Strategic Plan Accomplishments

During 2006, CSD continued to move forward with the organizational restructuring and implementation of the long term strategic plan. While developing our strategic plan, the research reinforced our knowledge that CSD can't do it all and that protecting our children is a shared responsibility involving the entire community. Social service agencies, community members government, schools, health and faith partners and family members all play a critical role in keeping children safe. In order to focus our work on mandated responsibilities and to manage workloads we have focused on the following areas in the strategic plan:

- Established alternative response services with a grant funding the Family Stability Unit
- Implemented Social Worker Retention Strategies
- Initiated Family Team Meetings
- Outsourced Parent Education Services to the FCJFS Family Support and Visitation Center
- Increased Independent Living Services for youth (grant funding for REALITY)
- Increased Investigative Social Workers and Staff
- Created and Utilized the Community Advisory and Planning Panels (CAPP's)
- Planned for Child Advocacy Center in Fairfield County
- Secured \$800,000.00 in grants to fund Family Stability Unit, Child Advocacy Center and REALITY

During 2005 and 2006, CSD experienced a 20% decrease in general fund revenue. As a result, CSD was unable to fund 30 child foster placements. CSD focused on the continued reduction of placement costs, however, in 2006, the numbers of children requiring agency protection and entering our custody increased dramatically (Table C). At the 2006 County Budget and Leadership Retreat, county elected officials and department heads recognized this crisis and made public safety and child protection the top two priorities for 2007. This consensus led to an increase in local funding for safe placement for children in the amount of \$362,000.00. This will restore the previously cut 30 bed spaces for children in need of protective placement previously cut. CSD genuinely appreciates the affirmation of county leadership that child safety is a shared responsibility.

CSD pursued a number of grant opportunities and secured grants funding Family Stability Unit, the REALITY programs for teens and the Child Advocacy Center. CSD sincerely appreciates the generosity of the Fairfield Foundation and the Ohio Department of Job and Family Services for their financial support of these innovative programs. Despite this, CSD must seek additional funding, particularly as it relates to costs related to child placement.

Family Court Program

In 2005, agency leadership began working with Juvenile Court Judge Steven O. Williams, representatives from the ADAMH Board, ODADAS, legal counsel representatives and the Recovery Center to develop a Family Court program. Family Court is an intensive substance abuse intervention for parents of children involved with CSD and Juvenile Court due to dependency. The program is based upon voluntary client participation that includes frequent court appearances and reviews, weekly substance abuse treatment, random drug screening, frequent child welfare contact, and weekly treatment team meetings. The goal is to reduce the number of parents placing their children in unsafe situations due to their serious substance abuse while helping these individuals be accountable in their treatment.

During 2006, the number of days a child remained in out of home settings was reduced. This is a result of families moving toward clean and sober living, enabling them to provide a safe, loving and appropriate home for their children. During 2006, 44 clients were referred to the program and 27 were accepted. Four clients were denied entrance to the program and three have graduated and

successfully completed their work. There were 1,922 drug screens obtained as part of measuring program compliance during 2006.

Family Stability Unit

The Family Stability Unit was created to fill the gap in serving at-risk populations, which would otherwise not be offered services. This unit was created utilizing a TANF funded grant from the Ohio Department of Job and Family Services. The social workers in the Family Stability Unit dedicate services to reduce stressors placing families and children at risk or family violence, homelessness, unemployment, abuse or neglect. Each family will receive 90 days of intensive services to help them stabilize and promote self-sufficiency. This team began working with families in September 2006 and to date, has worked with 25 families.

Child Advocacy Center

The concentrated efforts of the Child and Family Advocacy Center for Fairfield County Task Force paid off in November 2006 with the hiring of Lisa DeGeeter as the Project Developer for the program. A Fairfield Foundation grant totaling \$44,000.00 provides project development services for one year. Mrs. DeGeeter is exceptionally qualified and has served with the Ohio Children's Defense Fund and has worked closely with the Ohio Network of Child Advocacy Centers. The focus of Child Advocacy Centers is on the development and utilization of a multi-disciplinary team approach to address issues of severe physical and sexual abuse of children.

Realistic Employment and Living Independently Training for Youth (REALITY)

Beginning in August 2006, four youth, ages 16-18, have lived in a supervised transitional living home to learn the necessary basic skills to live independently. Basic living skills education and training has also been provided to at risk youth in the county, referred by other service providers. The REALITY program is funded by a generous grant from the Fairfield Foundation (Nannie B. Martens) in the amount of \$47,970.00 and through a TANF grant in the amount of \$210,253.40. Funding supports case management aspects of the program, the purchase of furniture, equipment and staffing, rent and utilities for the REALITY House. Grant dollars are also used as work incentives and for food.

Each young person is in school and is on target to graduate in 2007. REALITY is designed as an innovative response to prevent the national epidemic of youth emancipating from the child welfare system to homelessness, poverty, or prisons.

Family Team Meetings

In January 2006, CSD began using a trained, neutral, social worker to facilitate family team meetings. Family Team Meetings are now conducted for 100% of all cases opened for services. Meetings are held over the life of a case with the first meeting being held prior to the development of the case plan when possible. Additional meetings are held at times of critical incidences or every 90 days. During 2006, 164 Family Team Meetings were facilitated.

The goals of the Family Team Meeting program are:

- Reduction in the number of days children are in out of home care
- Decreasing the number of placement days for children already in care
- Increasing the number of children returning to their parents in a more timely manner
- Decreasing the number of children re-entering foster care after returning home
- Increasing the number of kinship placements for those children requiring safe placement outside of the home



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Looking Ahead – 2007

There remain a number of challenges for 2007. Children Services must:

- increase local foster home resources
- assure customers and stakeholders receive a timely response to their needs
- Continued enhancements to technology and website development (www.fcfjs.org)
- implementation of Statewide Automated Child Welfare Information System (SACWIS) and Comprehensive Assessment and Planning Model, Interim Solution (CAPMIS)

Please see page 5 for complete table of CSD Annual Statistics, 1998 - 2006





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2006 Annual CSD Statistics

Calendar Year	1998	1999	2000	2001	2002	2003	2004	2005	2006
Total Inquiries	1864	1994	1869	2335	2820	2746	3097	3446	3785
Information/Referral	609	594	591	909	1134	1148	1333	1969	2080
Physical Abuse	224	255	246	231	251	222	148	123	144
Sexual Abuse	113	136	119	165	162	126	115	173	133
Neglect	196	315	353	339	325	337	246	206	217
Emotional Maltreatment	7	25	14	27	59	40	1	6	14
At Risk	493	322	357	507	649	602	659	545	656
Other	222	297	216	209	240	271	308	364	494
After Hours Reports	48	58	52	62	134	140	204	245	184
Criminal Investigations	NA	NA	112	112	99	106	70	79	85
Transfers (Intake to Ongoing)	NA	46	58	74	80	73	86	45	87
Juvenile Court Filings	117	168	163	183	169	273	221	118	144
Custody from Bench	14	14	12	14	19	17	15	16	23
COPS	12	NA	11	45	65	48	56	9	10
PC Awards	4	12	22	27	17	32	26	14	26
Adoptive Placements	7	10	5	21	30	24	33	33	25
Adoption Finalizations	11	8	11	15	24	28	23	31	29
New Licensed Foster Homes	3	10	8	16	14	15	19	7	8
Parent Ed. Referrals	NA	31	48	50	47	61	44	0	40
Urine Screens	144	209	279	578	607	1068	1553	1873	4508
Monthly Avg. Child Custody	87	99	130	152	158	160	189	165	190
New Child Placements	NA	NA	94	79	104	104	115	83	134
Board and Care Costs	NA	\$892,292.00	\$843,150.00	\$953,380.00	\$1,287,493.70	\$1,107,894.94	\$1,371,650.00	\$1,369,030.10	\$1,214,593
Families Receiving Family Team Meetings	NA	NA	NA	NA	NA	NA	NA	NA	52
Family Team Meetings Conducted	NA	NA	NA	NA	NA	NA	NA	NA	164

2006 WAS A RECORD YEAR FOR COLLECTIONS!

\$327,172 more was collected in 2006 compared to 2005, for the highest collections ever in the history of Fairfield County. \$21.385 million was collected for the children of Fairfield County!

Child Support Collections	2005	2006	\$ Diff	% Diff
January	1,613,586	1,720,232	106,646	6.61%
February	1,575,277	1,660,532	85,255	5.41%
March	1,932,875	2,066,808	133,933	6.93%
April	1,803,903	1,638,915	164,988	9.15%
May	1,836,895	1,938,947	102,052	5.56%
June	1,886,337	1,980,235	93,898	4.98%
July	1,674,182	1,748,439	74,257	4.44%
August	1,773,680	1,711,087	-62,593	3.53%
September	1,669,438	1,711,172	41,734	2.50%
October	1,735,554	1,746,150	10,596	0.61%
November	1,754,887	1,689,702	-65,185	3.71%
December	1,801,702	1,773,269	-28,433	1.58%
2006 Total	21,058,316	21,385,488	327,172	1.55%

We continue to receive excellent feedback about the Legal Clinic Partnership!

Thanks to the volunteers for their hard work. The Clinic meets at the Rising House (the corner of High and Wheeling Streets) on the fourth Tuesday of each month, except December. Those who cannot afford an attorney can get free legal advice on a first come–first served basis, with Intake beginning at 5:30 p.m. For November 2006, the Legal Clinic statistics are:

- 24 clients were served.
- Clients had an average income of \$ 1355 monthly.
- JFS was the highest referral base, with 40% of all referrals.
- The most prevalent issues were domestic relations issues.
- 63% of cases were DR Court cases.
- 6 volunteer attorneys participated.

Year-End Success Stories

Beth Kehrer, Case Manager from Fairfield County, reported a cash payment of more than \$7,000 made at the drive thru to bring a child support case current by the end of the year! Beth worked very hard to make sure both parties had good information throughout a long emancipation process, and the main enforcement tool used in the case was Beth's good, consistent communication.

Also, Deb Ahn, Case Manager from Fairfield County, and Paul Robberts, Deputy Sheriff, were working on an interstate case in connection with the statewide Round-Up, and their collaboration resulted in a payment of more than \$5,500 during the holiday season.

Getting to Know the CSEA Staff

At December 31, 2006, the average number of years of public service for all CSEA staff was approximately 7.5 years. The employees apply their experience, training, and education to work with the CSEA partners, the state, the courts, employers, attorneys, and other organizations, to meet and anticipate the child support and related needs of Fairfield County's families. Further, the employees held 38 professional certifications including Certified Government Financial Manager, Notary Public, Child Passenger Safety Technician, and Attorney.

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In addition, the staff held 25 degrees including - but not limited to - Bachelor of Business Administration, Master of Business Administration, Master of Social Work, Juris Doctorate, Bachelor of Arts in Sociology, Master of Arts in Human and Consumer Sciences, Bachelor of Political Science, Bachelor of Communications, Bachelor of Social Work, Associate in Business Management, Associate in Applied Computer Science, and Associate in Applied Science in Human Services and Corrections.

Formal training hours of the staff were more than 1,205 hours, with training in topics ranging from computer technology, child support law, civil rights, confidentiality, JFS services, legal issues, and supervisory skills.

The CSEA staff participated in 121 memberships (some staff are involved in more than one work group) of internal work groups, external work groups, boards, and community groups.

For the agency, community volunteer hours totaled more than 2,105 hours, representing the equivalent of more than a full-time person working in the community. Volunteer hours were contributed to various non-profit, government, community, faith-based, and school groups.

In 2006, the CSEA staff represented the agency in more than 45 speaking engagements and special events with civic, professional, and community groups.

Did you know...

- 89% of all CSEA customers are currently not on public assistance. This statistic draws attention to the fact that those served by the agency are largely working parents who depend on the CSEA for vital services. The CSEA serves citizens across all socio-economic groups. Referrals to workforce development programs are common and important.
- In 2006, there were 152 arrests for non-compliance with child support, an increase of more than 13% over the prior year.
- The Child Support Program touches more children than any other public program, except Education.
- A proposed federal regulation defines reasonable cost for medical insurance to be 5% of gross income.

Job Opportunity Update

"So that parents can overcome employment challenges and provide for their children's healthful development, "Job-Opp" Coordinators will give both parents equal opportunity to engage in an active, intensive approach for seeking work, increasing job retention, achieving self-sufficiency, and managing their child support cases."

As of December 31, 2006, total referrals to the Job Opp program are 412, with 137 parents working!

A proposal to extend the project through the end of December, 2007, was forwarded to the state. The state of Ohio will be awarding additional TANF grant monies to extend current projects.

Here are some success stories from the project:

From Kimberly Shaffer: "Mr. B." was a broken man when he came to us a few months ago. He was crying in our office, talking about not want to go on. He was homeless and penniless. This

life fell apart on him. After a few meetings with him, we discovered that Mr. B. could only read at a rudimentary level - barely enough to get by. This was a source of embarrassment for him personally and a job barrier. One thing we were able to do was get him connected with a literacy program. He told me that he now can read children's books to his three-year-old granddaughter. He was beaming with pride as he stated this, and he said, "you have no idea now good it is, and how it's like therapy to be able to read to her." He also now has housing, a resume, and a good attitude for seeking work.

"Mr. L." is a young man who came to us while he was homeless and had no job. Through referrals and showing him the appropriate community resources available to him, Job-Opp was able to assist Mr. L. with housing and other needs. Simultaneously, he worked diligently with us to find employment. He walked to appointments regardless of the weather, and worked diligently with CSEA and Job-Opp to search for jobs. On a very cold day he came in wearing no coat. Anitka assisted him by showing him to free winter coats downstairs. Barb arranged for him to have transportation to a job interview on a day it was raining. He was a finalist recently for a job and was so excited about it, he stopped by the Job-Opp office and told us he was keeping his cell phone in his hand at all times until he got the call. He did get that call and is now employed full-time!"

"Mr. A." is yet another success story. Again, he was a homeless person with no job and no money. Referrals were made so he could secure a place to sleep and receive emergency food. Job-Opp gave him job leads and he walked all over Lancaster to follow-up on the leads. He was hired in a part-time position in December and we will continue to help him find full-time employment. In the meantime, the part-time job will help with food and living expenses.

"Mr. W." is a young man who has not acquired a job as yet, but we still see him as a success story. When we first met with him, as a referral from Judge Williams, he was resistant to the program. He had many excuses and complaints and he did not feel we could help him. After several appointments, he has had a complete attitude change. He shows up for his appointments, actively seeks work, has a resume he is proud of - and is confident he will find a job soon. Because of his cooperation with Job-Opp and his hard work, Judge Williams suspended his jail time and ordered him to continue working with us.

There are so many good stories about people and how their lives have been positively influenced through Job-Opp. Several of our program participants were able to use the free bread and milk the agency was giving away before Christmas. Job-Opp customers also benefited from the free winter coats. Child Support Case Managers and Case Manager Assistants are extremely helpful when Job-Opp customers have questions specific to their cases. We have also developed close relationships with the community non-profit organizations and the local courts.

NEW ATTORNEY LEADERSHIP AT THE CSEA

Attorney Lisa Pertee was appointed the CSEA Supervising Attorney on December 26, 2006. Attorney Pertee has extensive child support experience, serving as a staff attorney in Fairfield and Shelby counties. She also served as the Court Administrator for the Youngstown Municipal Court and as a supervisor with Toledo Legal Aid. She earned her Juris Doctorate from the University of Toledo. Along with her strong legal and supervisory skills, Attorney Pertee has a passion for children and families. She is eager to make a difference for Fairfield County in her new position. **Please join the CSEA in congratulating Attorney Lisa Pertee on her promotion!**

Please also join the CSEA in welcoming the newest Child Support Attorney to the team. **Attorney Lisa Long will begin her career with the CSEA on January 16, 2007.** Attorney Long comes to the agency from the Fayette County Prosecutor's Office where she gained courtroom experience with both civil and criminal cases. She was solely responsible for the county's children services caseload. She obtained a Bachelor of Science degree in Social Work, with a minor in Child Welfare, from the University of West Florida, and earned her Juris Doctorate from Capital University Law School.



December 2006

REFERRALS TO ADULT PROTECTIVE SERVICES INCREASE IN 2006

APS experienced a **4% increase** in the number of referrals for elder abuse, neglect, self-neglect, and exploitation in 2006. A total of **325 older adults** were referred to APS from January through December. Cases involving financial **exploitation** showed the greatest increase, from **11% of all cases in 2005 to 14% of all 2006 cases**.

Referrals involving customers over the age of 80 also increased, from 32% in 2005 to 37% in 2006. 56% of all APS customers are female, and 63% of APS customers suffer from self-neglect.

In cases involving Neglect by Others, Abuse and Exploitation, **adult children are identified as the perpetrator in the majority of cases**. For older adult customers suffering physical abuse, in 80% of the cases an adult child was identified as the perpetrator. For those experiencing neglect, an adult child was responsible in 62% of all cases. Exploitation was committed against an elderly parent by an adult child in 50% of all 2006 exploitation cases.

KINSHIP NAVIGATOR PROGRAM BENEFITS HUNDREDS IN 2006

From January through December, hundreds of children and families benefited from various activities and events sponsored by Jenny Ruff, Coordinator of the Kinship Navigator Program. Kinship families (i.e., grandparents raising grandchildren) were able to take their children to the Ballet Met production of *Alice in Wonderland*, and also enjoyed a free trip to the zoo.

Over 2000 eggs were hidden throughout Rising Park during the Easter celebration, which included a petting zoo for the children. Over 1000 pounds of clothing were given away to individuals and families during the "Spring Fling" clothing drive hosted by JFS. In May, Jenny amassed hundreds of jars of donated peanut butter and inspired agency staff to donate bread and jelly. In August, over 500 cases of pasta, sauce, and instant potatoes were donated to families in need.

Jenny was responsible for coordinating the distribution of 700 cases of baby food donated in October, as well as the distribution of over 730 coats. She also kept the tradition of the JFS "Hat & Mitten" tree alive, providing hats, gloves and scarves to any customer who needed these items.

During the holidays, Jenny provided Thanksgiving dinner to 31 older adult residents of Canal Place, and partnered with White Cottage to distribute \$5 gift certificates to all the residents. Thanks to her efforts, Kinship families enjoyed a trip to see *The Nutcracker*, a Ballet Met production.

Holidays from the Heart provided 41 children with toys from Santa; Jenny's partnership with Sheriff Phalen produced 17 brand new bicycles for children, and the First Church of God provided many other children with toys.

The end of December brought over 2000 loaves of bread and 1500 gallons of milk; 51 boxes of food, including a \$10 gift certificate for a turkey or ham, were also distributed in December as the result of Jenny's efforts to partner with community businesses.

APS EXPENDITURES EXCEED CONTRACT AMOUNT BY \$19,000

In 2006, the Service Provider Contract awarded to APS by Meals on Wheels-Older Adult Alternatives in the amount of **\$54,800 was exceeded by \$19,312**. **Providing ongoing case management services to an average of 88 individuals per month**, for a total of **415 older adults during 2006**, APS Caseworkers provided an excess of \$1,723 per month in service delivery that could have been billed to MOW-OAA.



December 2006

Based upon the documented need for additional funding, APS requested \$69,600 for 2007, but was **allotted \$56,400** (\$1,600 above current funding). With the recent failure to pass the national Elder Justice Act, Adult Protective Services will **not be funded at the state and federal levels**.

INCREASE IN MEDICAID APPLICATIONS FOR ELDERLY & DISABLED

Medicaid cases for the Aged, Blind, and Disabled **increased by 45%** in 2006. 1,986 older and disabled adults received ongoing Medicaid services in 2005; an additional 888 became eligible for Medicaid during 2006.

Medicaid "Waiver" services also experienced an increase in 2006. During 2005, **418 customers received the PASSPORT (age 60 and over), MRDD, or Ohio Home Care Medicaid services; 571 received these same services in 2006.**

While nursing home Medicaid applications remained fairly constant, persons applying for **Medicaid based upon disability increased over 500% during 2006**. In 2005, 168 people applied for Medicaid based upon disability; in 2006, 720 people applied for this same benefit.

The overall percentage of Medicaid paid to nursing homes and hospitals on behalf of Fairfield County residents increased by 1% during 2006. **48%** of all Medicaid payments were made to nursing homes and hospitals.

With an average of 115 new applicants per month, caseworkers in the Adult Unit meet with an average of 232 customers per month for ongoing benefits.

The customer satisfaction surveys distributed by the Adult Unit in 2006 show that **97% of all Adult Unit customers are satisfied with the service they receive.**

MORE FAMILIES APPLY FOR CHILD CARE IN 2006

The Child Care Unit experienced a 15% increase in child care applications during 2006, with **797** applicants. **615** families were provided subsidized child care in 2006, compared to 540 families in 2005. **1,233 children** were served by the program in 2006 by 75 Family Child Care Providers and 100 Child Care Centers.

According to national statistics, parents will pay just as much in child care throughout their children's lives as they will to send them to a public college. The 2006 cost for one year of infant care is approximately \$8,766.

In addition to an increase in the number of Fairfield County applicants, the Child Care Unit was notified in September that 54 families receiving benefits in Franklin County were identified as living in the Reynoldsburg area of Fairfield County. In November, all 54 families were transferred to our Child Care Unit.



December 2006

SOCIAL SERVICES – 2006 SUCCESSES

1. All Units within the department, including APS, Adult, Child Care and Client Advocate have distributed customer satisfaction surveys to all people receiving services. Feedback from the hundreds of surveys returned indicate that 98% of all Social Services customers “Strongly Agree” that customer service has been exceptional!
2. Social Services staff participated in training for effective interviewing. By taping an interview with a real customer (all customers gave written permission), each staff member was able to identify strengths and weaknesses through viewing the tape with his/her supervisor.
3. Social Services provided 4 meals to the Community Action Homeless Shelter in 2006.
4. Social Services staff won the JFS Payroll Incentive Plan competition for 2006.
5. APS received National Accreditation! This was accomplished in large part due to the assistance and commitment of the entire department.
6. Outreach continued to be a priority for the department. The Adult Unit hosted a Partner Recognition Event, and continues to staff an office at the Social Security Administration one afternoon per week. APS presented several informational sessions to partners throughout the community. Child Care co-hosted the annual Child Care Conference in the spring.
7. Employee recognition and appreciation was consistently demonstrated through staff nominations for “apples” when excellent customer service was exhibited by a teammate.
8. Social Services “adopted” 2 families and 5 teenagers for Christmas.
9. Social Services delivered Thanksgiving and Christmas food boxes to 27 older adults.
10. The Social Services Department presented the annual “Mo T. Vator” and “Most Valuable Player” Awards for the second year.



December 2006

AGENCY OPERATING EXPENSES

	<u>2004</u>	<u>2005</u>	<u>2006</u>
Child Support			
Wages	\$1,315,995.89	\$1,236,518.30	\$1,281,981.72
Fringes	\$598,187.41	\$560,767.59	\$513,773.01
Shared Costs	\$868,612.56	\$549,845.37	\$482,662.34
Supplies	\$5,722.71	\$4,848.33	\$10,980.40
IV-D Contracts	\$329,981.45	\$392,941.63	\$174,105.43
Misc contracts	\$13,384.74	\$20,733.51	\$40,056.02
TANF Demo grant	\$0.00	\$0.00	\$79,688.20
Travel/training	\$12,953.72	\$9,356.79	\$9,567.80
Navigator grant	\$0.00	\$64,932.02	\$38,914.28
Operating Totals	\$3,144,838.48	\$2,839,943.54	\$2,631,729.20
JFS/Community Services			
Shared			
Wages	\$779,322.20	\$696,768.66	\$734,332.84
Fringes	\$334,604.12	\$287,600.46	\$281,272.35
Travel/Training	\$2,259.17	\$1,153.70	\$777.39
Community Services			
Wages	\$1,383,447.26	\$1,398,809.61	\$1,913,934.04
Fringes	\$663,811.49	\$618,352.01	\$756,120.20
Travel/Training	\$3,592.35	\$848.37	\$3,845.58
Social Services			
Wages	\$843,060.35	\$962,024.64	\$882,478.92
Fringes	\$342,770.92	\$372,601.32	\$320,675.18
Travel/Training	\$8,921.74	\$7,209.55	\$14,095.19
Children Services			
Wages	\$1,582,290.55	\$1,576,617.83	\$1,777,328.49
Fringes	\$575,931.81	\$554,282.01	\$615,917.12
Travel/Training	\$38,756.69	\$32,139.85	\$45,051.10
Shared Costs:			
Building/Rent	\$533,518.96	\$584,420.70	\$611,627.20
Vehicle Fleet	\$25,153.35	\$48,906.93	\$40,541.36
Communications	\$134,909.51	\$140,854.72	\$166,924.05
Supplies/Postage	\$82,890.90	\$125,367.51	\$123,007.87
Printing/Xerox	\$219,249.12	\$216,347.96	\$202,630.03
Temporary Services	\$1,310.00	\$27,945.28	\$36,975.28
Miscellaneous	\$76,669.29	\$53,858.12	\$98,773.87
Operating Totals	\$7,632,469.78	\$7,706,109.23	\$8,626,308.06
Children Services			
Agency Foster Homes	\$315,369.10	\$304,855.52	\$248,004.00
Network Foster Home	\$778,671.60	\$1,064,174.58	\$908,589.00
Transfer to PA	\$1,461,693.31	\$1,625,000.00	\$1,750,000.00
Other	\$646,568.71	\$460,420.19	\$664,782.01
Operating Totals	\$3,202,302.72	\$3,454,450.29	\$3,571,375.01



December 2006

JFS Dedicated to Fiscal and Program Accountability

While many public and private entities say that they are dedicated to fiscal and program accountability, Fairfield County JFS can demonstrate that commitment in both our words and actions.

Since 2001, local funding for human and social services has declined considerably. Agency efforts to reduce costs, increase operational efficiencies, and obtain alternative revenue sources have been critical in attempting to meet the increasing needs of the children, families, and older adults that rely on JFS for vital services.

The chart below reflects the **-13.35% decline** in local funding to JFS from 2001 to 2006, while also demonstrating that local resources for most other county services grew an average of 17% during the same period.

Department	2001 Actual Expenses	2006 Budget/Allocation	Percent Change		
JFS	\$2,386,292.00	\$2,067,750.87	-13.35%		
Auditor	\$848,707.00	\$1,223,451.00	\$863,283.00	\$1,247,301.00	1.95%
Personal Property	\$69,460.00		\$60,508.00		
Data Processing	\$305,284.00		\$323,510.00		
Treasurer		\$293,405.00		\$312,662.00	6.56%
Prosecuting Attorney		\$849,242.00		\$1,129,256.00	32.97%
Adult Probation		\$177,184.00		\$206,559.00	16.58%
Common Pleas Court		\$498,381.00		\$628,278.00	26.06%
Domestic Relations Court		\$398,428.00		\$506,728.00	27.18%
Juvenile Court	\$362,125.00	\$1,191,036.00	\$165,547.00	\$1,400,781.00	17.61%
Probation Department	\$828,911.00		\$1,235,234.00		
Multi-County Juvenile Detention transfer for operations		\$633,465.00		\$844,618.00	33.33%
Probate Court		\$253,988.00		\$359,293.00	41.46%
Clerk of Courts		\$522,740.00		\$656,848.00	25.65%
Coroner		\$152,921.00		\$159,970.00	4.61%
Board of Elections	\$487,413.00	\$487,413.00	\$899,297.00	\$959,895.00	96.94%
Election Expense	\$0.00		\$60,598.00		
Maintenance		\$2,419,519.00		\$1,892,083.00	-21.80%
Airport		\$126,423.00		\$108,605.00	-14.09%
Sheriff	\$5,113,090.00	\$6,618,808.00	\$7,653,130.00	\$7,653,130.00	15.63%
911 Emergency	\$550,517.00		\$0.00		
MSMJ Department	\$868,538.00		\$0.00		
911 upgrade	\$86,663.00		\$35,000.00		
911 Contract Services	\$0.00		\$25,000.00		
Recorder		\$258,501.00		\$298,852.00	15.61%
Veterans Services I	\$334,363.00	\$353,643.00	\$844,138.00	\$882,138.00	149.44%
Veterans Services II	\$19,280.00		\$38,000.00		
Law Library		\$61,771.00		\$58,125.00	-5.90%
General Fund Total	\$25,012,451.00		\$29,290,970.00		17.11%



December 2006

WorkNet Has Record Year

The number of customers visiting WorkNet in 2006 skyrocketed over previous years. WorkNet visitors totaled 17,841 for an increase of 30% over 2005 and a 61% increase over 2004. In addition, 185 customers participated in various employment-focused workshops and 283 attended orientations for those wishing to pursue occupational training programs. The one-stop, as a whole, had 25,284 customers pass through the doors, or just over 100 per day!

Rapid Response for Lancaster City Schools

We hosted a rapid response event for dislocated workers from Lancaster City Schools on June 29th. The event was held in WorkNet and 20 former employees attended. It was exciting to see the mood change in the attendees from when they arrived until they left. Many arrived with some apprehension, skepticism and even resentment. After learning about the many services available to help them, they left with a new sense of confidence and determination.

The feedback received from attendees, the Assistant Superintendent and the Union President was overwhelmingly positive. Several of the attendees expressed an interest in the training program available to dislocated workers and scheduled appointments with our Career Advisors before they left. Nearly all of the attendees have returned to the workforce thanks in part to the WorkNet staff who assisted them along the way.

Training Dollars for Nifco America Corp.

Job & Family Services partnered with Nifco America Corp. in 2006 to provide an on-the-job training program for five individuals. This program allowed the five participants to be trained in the trade of injection mold operations. Nifco provided all of the training and JFS offset the costs by paying half of the participant wages for the six month program. At the conclusion of the training, participants began permanent employment with Nifco or a similar injection mold business at an average hourly wage of \$11.00.

Local Businesswoman Joins Area 7 Board

Diana Spurgus, President of Business Systems Solutions, Inc. now represents Fairfield County on the Area 7 Workforce Investment Board. The 21 member Area 7 Board is comprised of 51% business along with representatives from education, labor, economic development, community based organizations and required One Stop partners. The Board's mission is to remove barriers and align programs and services to achieve and sustain economic prosperity.

Ms. Spurgus was nominated for this position by JFS Director, Michael Orlando and County Commissioner Judy Shupe. She was officially appointed by Area 7 in June and began her term on July 1, 2006.

Teen Opportunity Expo Being Planned

The Workforce Development Department at Fairfield County Job & Family Services is planning the first ever Teen Opportunity Expo in the Spring of 2007. The Teen Opportunity Expo will be an event allowing Fairfield County teens and their families to learn about the various education, military, and employment opportunities available throughout Ohio.

The event is in the early planning stages but great progress has already been made in developing partnerships with organizations such as the Adult, Family and Children First Council, Eastland-Fairfield Career & Technical Schools, Ohio University-Lancaster and many of the high schools in Fairfield County. A local band has agreed to play at no cost and a Columbus radio station has

expressed interest in participating as well. For updates on the Teen Opportunity Expo, visit our website at www.myworknet.com.

STEP Ahead Seminar a Success

The 4th annual STEP Ahead Seminar (Strategies To Enhance Profits) was held on September 20th at the Liberty Center. Guest speakers presented information on a variety of business-related topics including *Networking*, *Motivating Employees*, *Marketing* and *Strategies for Success*. The keynote speaker was two time Heisman Trophy winner, Archie Griffin. The cost of the event was \$40.00 and included continental breakfast and lunch. Approximately 80 people attended the event and provided positive feedback on the event as a whole. The STEP Ahead Seminar is sponsored by the Business Resource Council which is made up of representatives from Job & Family Services, Economic Development, Ohio University – Lancaster, Eastland-Fairfield CTS and several local Chambers of Commerce.

Landscaping by TeenWorks

The youth program, TeenWorks embarked on a project to improve the looks of the JFS landscaping. Armed with shovels, weed pullers and wheel barrels, the TeenWorks kids went to work on the JFS grounds. Fifteen participants spent a week pulling weeds and mulching. The results were very impressive.

This project allowed the participants to get first-hand work experience in landscaping. They were involved in all aspects of the planning and implementation of this project and several decided to further explore this line of work for a possible future career. Wages were paid to the participants through federal workforce investment funds.

Several Hundred Attend Job Fair

JFS and WorkNet partnered with Ohio University – Lancaster to host a job fair on September 8th in the OU-L Gymnasium. Over 50 employers and several hundred job seekers were in attendance. This job fair has become a semi-annual event and always results in positive feedback from employers and job seekers alike. The next job fair is already being planned for March, 2007.

WorkNet Customer Count

	2002	2003	2004	2005	2006
January	-	749	958	924	1580
February	-	651	846	699	1419
March	-	807	1004	1184	1895
April	592	943	985	917	1305
May	547	748	989	979	1411
June	371	1100	1126	1165	1675
July	447	1129	877	1180	1466
August	492	992	1015	1752	1813
September	566	906	1020	1334	1611
October	683	895	689	1277	1471
November	442	757	767	1172	1110
December	452	712	811	1106	1085

December 2006



December 2006

Services to CSD 2006

Parenting Time

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Total
Referrals SV	44	33	19	27	123
Referrals MEX	1	1	4	0	6
Total	45	34	23	27	129

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Total
SV Units 9# (Hours)	620.5	678.25	584.25	491	2,374
SV	404	439	384	329	1,556
MEX	77	56	60	19	212

* SV= Supervised Visit; MEX= Monitored Exchange

Parent Education Services (PES)

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Total
Referrals	N/A	N/A	23	17	40
PES Hours	N/A	N/A	48.25	105.5	153.75
PES Related Events Hours	N/A	N/A	183.25	221.75	405
PES Court Hours	N/A	N/A	34	42.25	76.25

	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	Total
Adults Served	N/A	N/A	54	168	222
Children Served	N/A	N/A	116	151	267
Noncustodial Parents Served	N/A	N/A	14	53	67

* PES Related Events refers to time spent participating in the following activities: case management, planning and participating in Family Team Meetings and Team Meetings, customer phone calls, and collateral contact.

2006 Statistics

		Self	Attorney	PCSA	DR Court	Total
Referrals	Visits	19	1	123	20	163
	Exchanges	5	0	6	13	24
Total		24	1	129	33	187

	2005	2006
Supervised Visits	1523	2179
Monitored Exchanges	747	657

Cooperative Parenting and Divorce Program	
Number of referrals to date (since 9/02)	246
Number of participants 2006	44
Number attaining Certificate of Completion	44
Number of sessions completed	4



December 2006

A Family's Story

Almost one year ago a struggling family joined our Visitation Center to spend time healing and adjusting to the changes occurring in their new lives apart. This family consisted of a mother and two young children. Let us start by describing this family when they began their journey. If you could just imagine a mother tired and worn with the weights of regret and disappointment lying upon her shoulders. A mother's life in uproar pulling her in every direction. Her two children saddened and confused by the changes in their lives and by the void they could not fill.

This mother knew that she must now be willing to take responsibility for her actions, not only for herself but for the sake of her children. With the support of the agency she starts by finding herself and searching deep within her soul to find the mother her children so desperately need. As she begins this process, she engages in weekly visits through the Visitation Center without fail. She does this knowing that one day her hard work will help to rebuild their trust and love for one another. All she has to do is remind herself of the supports she has and the personal strength she needs to move on.

In time Parent Education proved to be one of the many great supports to this mother and her children. As she learned useful skills and techniques, the parenting sessions enabled this mother to create her own parenting style along with new and improved rules and routines. After all this time, she could now provide her children with a greater sense of structure and stability. This mother's dedication not only enabled her to successfully complete the parenting program, but with the passing of this milestone she and her children have adapted to their new regimen together as a family.

As days turned to weeks and weeks turned to months, the agency watched as this mother transformed into a strong, more confident woman of much greater independence. Her new confidence shined as she engaged with her children and began teaching them new life lessons she too was in the process of learning. As time moved on, visits became more personal and private. Overtime the agency slowly began to let go as the smell of success grew near. Everyone began watching as this family grew closer and the broken pieces slowly mended themselves back together. A family once lost now became in their mother's words a "Forever Family" again.

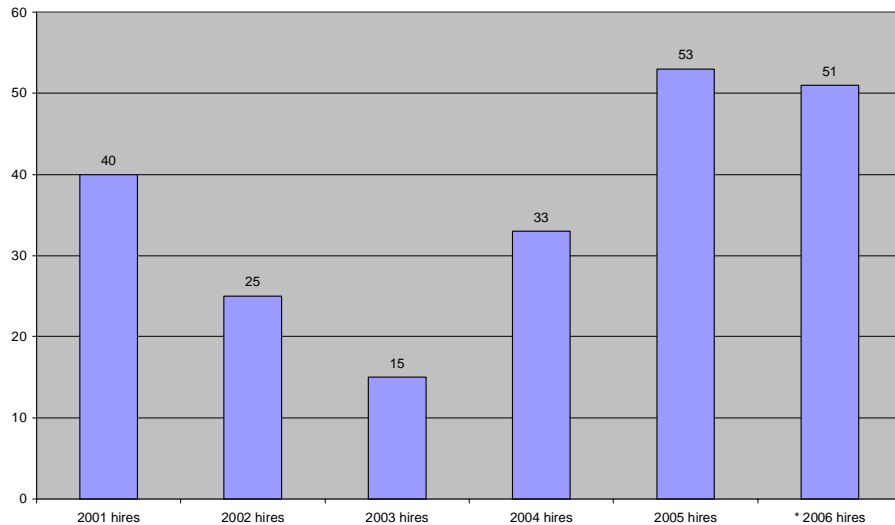
In light of her accomplishments and the great support that the agency and community have shown her, she has again become self-sufficient. This mother, a single parent, has been pursuing furthering her education and establishing a good home so that she can make a better life for her children. Her success only continues as the family was able to move their special visiting time outside the Visitation Center and into the comforts of home. Over the course of this past year, this mother showed her children that accepting help from others and finding personal strength is the way to make positive changes in life.

So while their journey is not yet complete, this mother has shown that such strong dedication to her children has granted this family many more wonderful opportunities for normalcy. It is important for us to realize that the path toward reunification can be heartfelt and at times difficult, but it is also a wonderful learning experience for all. In time as more families utilize the supports of this agency and find the dedication within themselves, they too will continue down similar paths of success!!! Contributed by Danielle Smith



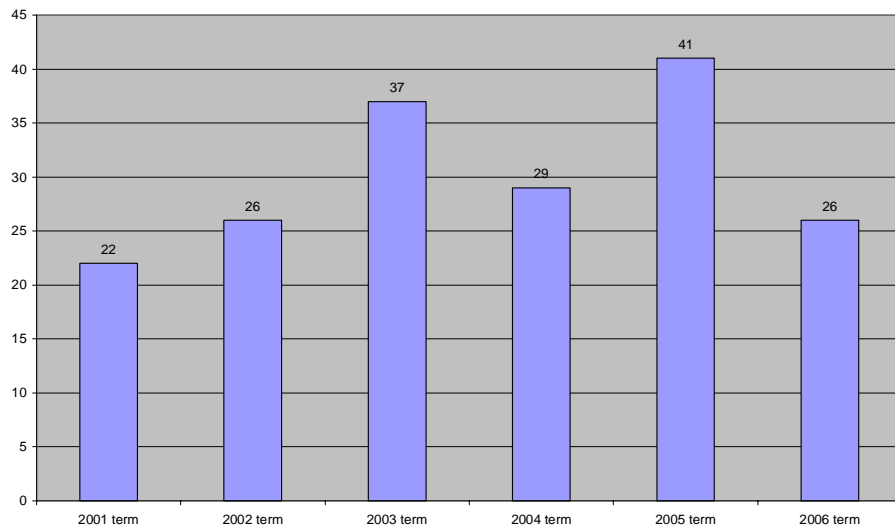
December 2006

JFS New Hires



*18 positions are grant funded and time limited

JFS Terminations

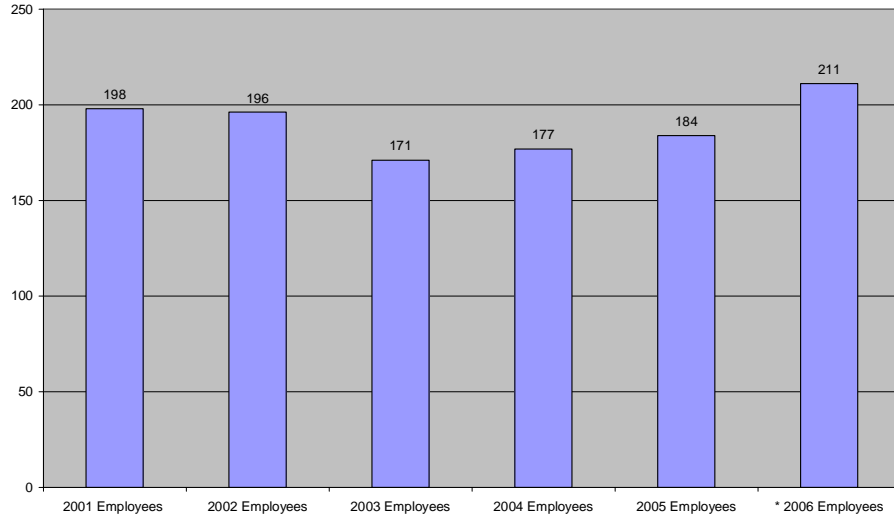


The graphs above detail the number of new hires and the number of terminations for JFS for the period of 2001 through 2006. The termination figures represent the number of employees who left employment with JFS completely and does not include the internal moves from department to department. The new hire figure and the termination figure for 2006 may appear to be unbalanced. **However, eighteen of the fifty-one new hires are grant funded positions of a time limited nature.** The termination figure for 2006 is the lowest it has been since 2002. This is a significant improvement over the 2005 figure.



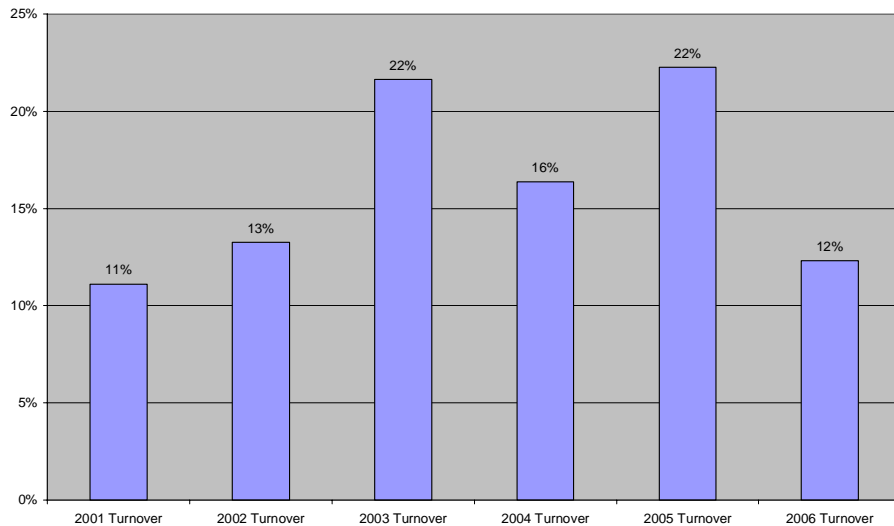
December 2006

Total JFS Employees



*18 positions are grant funded and time limited

Turnover

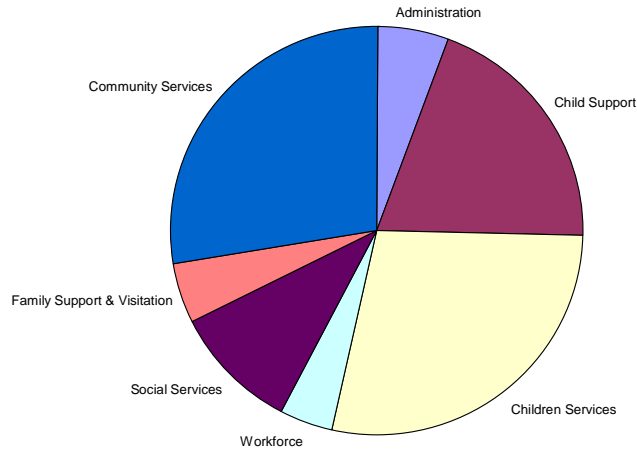


The graphs above detail the total number of JFS employees at the end of the year and also the associated turnover at the point in time for the years 2001-2006. The overall number of employees grew for 2006 primarily due to staffing grant programs. The turnover figure is the lowest it has been since 2001. This is significant improvement over the 2005 figure which is the highest recorded figure to date.

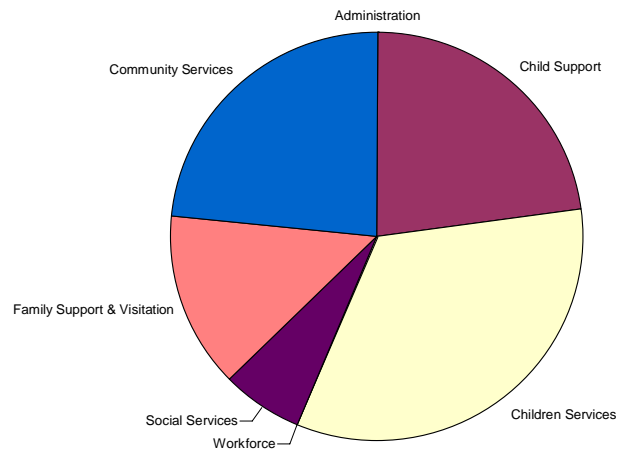


December 2006

2006 Agency Composition



Departmental Turnover



The above pie charts detail the number of positions within each department for 2006 and also the turnover that each department has experienced in 2006. The turnover figures by department do include internal moves to other departments.